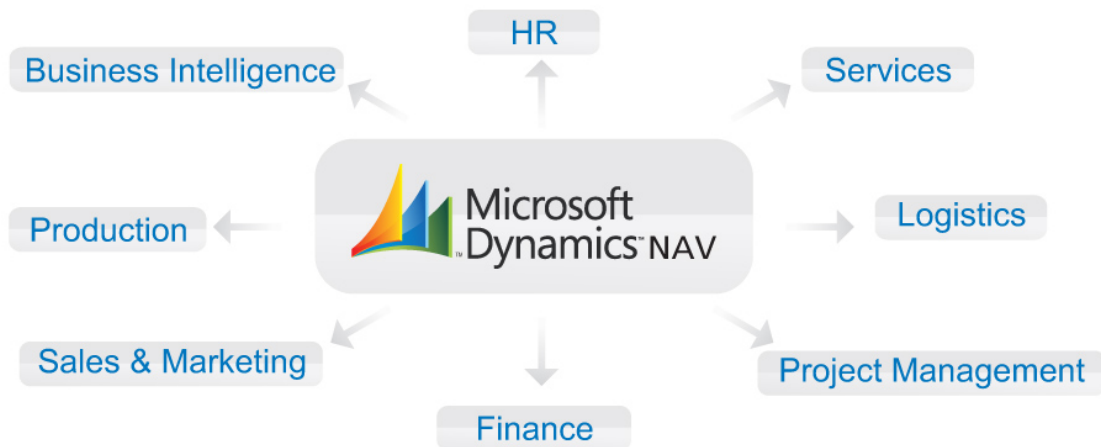


The Complete Business Management Solution

Highlights

- It's fast to implement, easy to configure and simple to use
- It's a simple, smart and yet an innovative solution
- It helps businesses raise productivity- for healthy margins and a strong bottom line
- Make your processes transparent and efficient- for customer satisfaction and easy to measure business performance
- Gel well with other Microsoft software
- Easily produce visuals, tables and reports- for optimizing your business plan
- It grows your business by its ability to quickly adapt to changes in your organization and business environment while the cost of ownership stays low
- It is available in more than 42 countries and has all the statutory country specific requirements already built-in.



Why Silver Touch

- Certified Dynamics NAV Consultant
- Domain Knowledge
- Development Capability on Dynamics NAV
- Online Support
- Post Implementation Support Infrastructure
- Experience in software development & deployment
- End-to-End IT Solution provider
- CMMi level 3 commitment on deliverance quality
- ISO/IEC 27001 Certified ensuring Client Data & Information Security

Silver Touch Services for Microsoft Dynamics

- Authorized Dynamics NAV Partner for License sales & consultancy
- System Study, Gap Analysis and Document Blue Print Creation
- Implementation & Customization
- Dynamics NAV Add- On Module Development
- Training & Handholding
- Support & Maintenance Services

*Logos are property of their respective owners.

Custom Features of Microsoft Dynamics NAV

> Financial Management

- Book Keeping
- Inventory
- Analytical Accounting
- Fixed Assets
- Cash flow
- Bank Reconciliation and Collection
- Multiple Currency, location and companies

> Sales & Marketing

- Manages Customer records and sales histories
- Creates and launches marketing campaigns
- Tracks customer activities
- Organizes service resources
- Forecasts and tracks parts consumption
- Manages contracts and service agreements
- Gain tighter controls over costs

> Service Management

- Manages customer calls and queries
- Tracks support tickets
- Allocates resources
- Creates reports
- Carries out Asset Management

> Human Resource management

- Attaches comments to employee records
- Automates billings
- Tracks absences
- Generates reports
- Remembers birthdays and celebrations

> Supply Chain Management

- Workflow
- Inventory Management
- Helps you pursue new market opportunities
- Helps improve responsiveness
- Improves working with partners

> Project Management

- Budget for costs and time
- Automates billings
- Tracks resource costs and usage
- Plans capacity
- Predicts availability

> Business Intelligence

- Manages budgets
- Creates and consolidates reports
- Look for trends and relationships
- Share knowledge

> Manufacturing

- Production Orders
- Supply Planning
- Capacity Requirement Planning